

State Regulators/Student Consumer Complaints

last updated February 2015

State	Regulator	Agency	Address	City	Zip	Email	Phone	Website
Alabama	Tivoli	Nash	Department of Postsecondary Education	PO Box 302130	Montgomery	36130	334-293-4653	www.accs.cc
	Elizabeth	French	Commission on Higher Education	100 North Union Street	Montgomery	36104	334-242-2179	www.ache.state.al.us/
Alaska	Kierke	Kussart	Alaska Commission on Postsecondary Education	PO Box 110505	Juneau	99811	907-465-6741	http://acpe.alaska.gov/ABOUT_US/Consumer_Protection
Arizona	Keith	Blanchard	State Board of Private Postsecondary Education	1400 W. Washington St., Room 260	Phoenix	85007	602-542-5769	azppse.gov
Arkansas	ICAC	Coordinator	Arkansas Department of Higher Education	114 East Capitol	Little Rock	72201	501-371-2000	http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIX.pdf
California	Joanne	Wenzel	Enforcement Unit--Bureau for Private Postsecondary Education	2535 Capitol Oaks Dr., Ste 400	Sacramento	95833	988-370-7589	www.bbpe.ca.gov
Colorado	Heather	DeLange	Commission on Higher Education	1560 Broadway, Suite 1600	Denver	80202	303-866-2723	highered.colorado.gov/
	Mary	Kanaly	Division of Private Occupational Schools	1560 Broadway, Suite 1600	Denver	80202	303-866-4192	highered.colorado.gov/dops
Connecticut	Patricia	Santoro	Office of Higher Education	61 Woodland St.	Hartford	06105	860-947-1816	www.ctdhe.org
Delaware	Patrick	Dunn	Department of Higher Education	401 Federal St. Suite 2	Dover	19901	302-857-3388	http://dedoe.schoolwires.net/domain/157
Florida	Amy	Lefstead	Commission for Independent Education	325 W. Gaines St., Suite 1414	Tallahassee	32399	850-245-3200	http://www.fldoe.org/policy/cie/file-a-complaint.stml
Georgia	Corinna	Robinson	Nonpublic Postsecondary Education Commission	2082 E. Exchange Place, Suite 220	Tucker	30084	770-414-3300	http://gnpec.org/consumer-resources/
Hawaii			Office of Consumer Protection	235 South Beretania Street, RM 801	Honolulu	96813	808-586-2630	http://cca.hawaii.gov/ocp/udjg/regulation/
Idaho	Valerie	Fenske	Board of Education	650 W. State Street, S-307	Boise	83720	208-332-1587	www.boardofed.idaho.gov
Illinois	Richard	Tapia	Board of Higher Education	431 E. Adams St, 2nd Floor	Springfield	62701	217-557-7359	www.ihbe.org
Indiana	Ross	Miller	Indiana Commission for Higher Education	101 W. Ohio Street, Suite 670	Indianapolis	46204	317-464-4400, Ext. 13	www.in.gov/bpe
Iowa	Carolyn	Small	Iowa College Student Aid Commission	430 E. Grand Ave., 3rd floor	Des Moines	50309	877-272-4456, Opt. 4	https://www.iowacollegeaid.gov/content/constituent-request-review
Kansas	Crystal	Puderbaugh	Board of Regents	1000 SW Jackson St., Suite 520	Topeka	66612	785-296-2528	www.kansasregents.org
Kentucky	Sarah	Levy	Council on Postsecondary Education	1024 Capital Center Dr # 320	Frankfort	40601	502-573-1555	cpe.ky.gov/
Louisiana	Emily	Saleh	Board of Regents	PO Box 3677	Baton Rouge	70821	225-342-4253	www.regents.la.gov
Maine	Laurie	Halligan	Department of Education	23 State House Station	Augusta	04333	207-624-6607	http://www.maine.gov/doe/highered/degree-granting/index.html
Maryland	Shavna	Acker-Ball	Maryland Higher Education Commission	6 N. Liberty Street, 10th Floor	Baltimore	21201	410-767-3301	http://www.mhec.state.md.us/
Massachusetts	Angela	Coletta	Department of Higher Education	One Ashburton Place, Room 1401	Boston	02108	617-994-6924	www.mass.edu
Michigan	Michael	Beamish	Department of Licensing and Regulatory Affairs	PO Box 30018	Lansing	48909	517-241-6806	http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html
Minnesota	George	Roedler	Office of Higher Education	1450 Energy Park Drive, Suite 350	St. Paul	55108	651-259-3975	www.ohc.state.mn.us
Mississippi	Kim	Verneville	Commission on Proprietary School/College Registration	3825 Ridgewood Road	Jackson	39211	601-432-6185	http://www.mccb.edu/program/psDefault.aspx
Missouri	Leroy	Wade	Department of Higher Education	205 Jefferson St., PO Box 1469	Jefferson City	65102	573-751-2361	http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf
Montana	Compliance	Agent	Office of the Commissioner of Higher Education	2500 E. Broadway, Box 203201	Helena	59620	406-444-6570	http://mus.edu/MUS-Statement-of-Complaint-Process.asp
Nebraska	Kathleen	Fimple	Coordinating Commission for Postsecondary Education	140 North 8th Street #300	Lincoln	68508	402-471-2847	www.ccp.e.ne.gov
Nevada	Kelly	Wuest	Commission on Postsecondary Education	8778 S. Maryland Parkway, Suite 115	Las Vegas	89123	702-486-7330	www.cpe.state.nv.us
New Hampshire	MacKay	Edward	NH Department of Education, Higher Education Commission	101 Pleasant Street	Concord	03301	603-271-0256	education.nh.gov/highered
New Jersey	Eric	Taylor	Office of the Secretary of Higher Education	20 West State Street, 4th Floor, PO Box 542	Trenton	08625	609-984-3738	www.state.nj.us/highereducation
New Mexico	Vigil-Hayes	Diane	Higher Education Department	2048 Galisteo Street	Santa Fe	87505	505-476-8400	http://www.hed.state.nm.us/institutions/complaints.aspx
New York	Carole	Yates	State Education Department	89 Washington Avenue, EBA 560	Albany	12234	518-474-3969	www.highered.nysed.gov/bpss
North Carolina	Terrence	Scarborough	University of North Carolina Board of Governors	PO Box 2688	Chapel Hill	27514	919-962-4558	www.northcarolina.edu/bog/
North Dakota	Tanya	Spilovoy	North Dakota University System	1815 Schafer St., Ste. 202	Bismarck	58501	701-328-2960	http://www.ndus.edu/system/
Ohio	Matt	Exline	Board of Regents	30 East Broad Street, 36th Floor	Columbus	43215	614-728-3095	www.ohiohighered.org
Oklahoma	Jose	Dela Cruz	State Regents for Higher Education	655 Research Parkway, Suite 200	Oklahoma City	73104	405-225-9141	www.okhighered.org
Oregon	Juan	Báez-Arévalo	Office of Degree Authorization, Oregon Higher Education Coordinating Commission	775 Court Street NE	Salem	97310	503-947-5977	www.osac.state.or.us/oda/
Pennsylvania	Patricia	Landis	Department of Education	333 Market St., 12th Floor	Harrisburg	17126	717-783-8228	http://www.education.state.pa.us/portal/server.pl/community/higher_education/8711/complaint_procedure/1004474
Rhode Island	Deanna	Velletri	Office of Higher Education	80 Washington St Suite 524, Shepard Building	Providence	02903	401-456-6010	www.rihge.org
South Carolina	Renea	Eshleman	Commission on Higher Education	1122 Lady Street, Suite 300	Columbia	29201	803-737-2281	www.chc.sc.gov
South Dakota	Attorney	General	South Dakota Attorney General	1302 E. Highway 14, Ste. 1	Pierre	57501	605-773-3215	www.sdbor.edu
Tennessee	Shauna	Jennings	Higher Education Commission	404 James Robertson Pkwy, Suite 1900	Nashville	37243	615-741-5293	http://tn.gov/thecc/Divisions/LRA/PostsecondaryAuth/ComplainForm.pdf
Texas	William	Franz	Texas Higher Education Coordinating Board	PO BOX 12788	Austin	78711	512-427-6101	http://www.theccb.state.tx.us/
Utah	Marla	Winegar	Department of Commerce, Div. of Consumer Protection	160 East 300 South 2nd Floor	Salt Lake City	84111	801-530-6601	www.dcp.utah.gov
Vermont	Cassandra	Ryan	Vermont Agency of Education	219 North Main Street	Barre	05679	802-479-8545	www.education.vermont.gov
Virginia	Sylvia	Oesa-Casanova	State Council of Higher Education	101 N. 14th Street, 10th Floor, James Monroe Bldg	Richmond	23219	804-371-2285	http://www.schev.edu/students/studentcomplaint.asp
Washington	Karen	Oelschlager	Washington Student Achievement Council	PO Box 43430	Olympia	98504	360-753-7869	www.wsac.wa.gov
West Virginia	Mark	Stoller	Higher Education Policy Commission	1018 Kanawha Blvd. E. Ste 700	Charleston	25301	304-558-0262	http://www.hepc.wvnet.edu/
Wisconsin	David	Dies	Educational Approval Board	201 W. Washington Avenue, 3rd Floor	Madison	53703	608-267-7733	eab.state.wi.us
Wyoming	Elaine	Marcus	Department of Education	2300 Capitol Avenue, Hathaway Bldg 2nd Floor	Cheyenne	82002	307-777-6210	edu.wyoming.gov
Washington D.C.	Dorothy	Thomas	Office of the State Superintendent of Education	810 First Street, NE, 2nd Floor	Washington	20002	202-724-2065	www.osse.dc.gov