



2016-2017 Program and Department Review Governance Survey Results

In order to support a culture of continuous quality improvement, Coastline conducts annual surveys across all shared governance committees as means to provide information to facilitate the development of strategies to strengthen committee effectiveness in the following year. The subsequent information provides a summary of the 2016-2017 survey results.

Table 1: <i>Committee Effectiveness Behaviors</i>	Almost Always	Often	Sometimes	Seldom
COLLABORATIVE: Sharing, inclusive, open to input, respectful of diverse opinions, characterized by meaningful dialogue	77.8%	22.2%	0.0%	0.0%
TRANSPARENT: Open, easy to understand, clearly defined, characterized by effective and meaningful communication with the College community	100.0%	0.0%	0.0%	0.0%
EVIDENCE-BASED: Reliant upon relevant, accurate, complete, timely qualitative and/or quantitative information, not based solely on assertions, speculations, or anecdotes	77.8%	22.2%	0.0%	0.0%
EFFECTIVE: Working properly and productively towards the committee's intended results	88.9%	11.1%	0.0%	0.0%
EFFICIENT: Performing well with the least waste of time and effort, characterized by serving the committee's specified purposes in the best possible manner	77.8%	22.2%	0.0%	0.0%

Participation Rate was 90% of the 10 members

Table 1 indicates that 84.6% of the time the committee almost always exhibits effective committee interactive behaviors with the highest category being evidence-based (92.3%). However, majority of participants felt that all interactive committee behaviors are exercised almost always.

100% of the committee members that participated indicated:

- They felt comfortable sharing ideas, felt that they were treated with respect and have sufficient opportunity to provide input.
- The quality of communication within the committee and to the constituency was rated highly favorable (good/very good).
- The quality of access to information, meeting space location and resources to conduct the committee were rated highly favorable (good/very good).

11.1% of the committee members that participated indicated that the Quality of communication by the committee with the campus community as a whole needed improvement.

The highlighted **accomplishments** completing all program and department reviews on time and validations were completed.

The **suggestions for improvement** included better college-wide communication.