



2016-2017 Coastline Management Team Governance Survey Results

In order to support a culture of continuous quality improvement, Coastline conducts annual surveys across all shared governance committees as means to provide information to facilitate the development of strategies to strengthen committee effectiveness in the following year. The subsequent information provides a summary of the 2016-2017 survey results.

Table 1: <i>Committee Effectiveness Behaviors</i>	Almost Always	Often	Sometimes	Seldom
COLLABORATIVE: Sharing, inclusive, open to input, respectful of diverse opinions, characterized by meaningful dialogue	45.5%	40.9%	13.6%	0.0%
TRANSPARENT: Open, easy to understand, clearly defined, characterized by effective and meaningful communication with the College community	40.9%	45.5%	13.6%	0.0%
EVIDENCE-BASED: Reliant upon relevant, accurate, complete, timely qualitative and/or quantitative information, not based solely on assertions, speculations, or anecdotes	18.2%	54.6%	22.7%	4.6%
EFFECTIVE: Working properly and productively towards the committee's intended results	18.2%	63.6%	13.6%	4.6%
EFFICIENT: Performing well with the least waste of time and effort, characterized by serving the committee's specified purposes in the best possible manner	19.1%	52.4%	28.6%	0.0%

Participation Rate was 65.7% of the 35 members

Table 1 indicates that 28.4% of the time the committee almost always exhibits effective committee interactive behaviors with the highest categories being collaborative (45.5%) and transparent (40.9%). Over 79.8% of the participants indicated that the committee processes and behaviors occurred often to almost always.

Over 80% of the committee members that participated indicated:

- They felt comfortable sharing ideas, felt that they were treated with respect and have sufficient opportunity to provide input (strongly agree/ agree).
- The quality of communication within the committee and to the constituency was rated highly favorable (very good/good).
- The quality of access to information, and resources was rated highly favorable (very good/good).
- The meeting space location and resources to conduct the committee were rated highly favorable (very good/good).

One-fifth to nearly one-quarter of the committee members indicated that the quality of information flow from the committee to the constituency groups needs improvement, as well as the quality or information flow from constituency groups to the committee and the quality of communication by the committee with the campus community as a whole.

The highlighted **accomplishments** included improved communication and approval of the mission statement. The **suggestions for improvement** included encouraging all managers to submit agenda items and discussing the overall direction of the College.