

2014-2015 Program Review Governance Survey Results

In order to support a culture of continuous quality improvement, Coastline conducts annual surveys across all shared governance committees as means to provide information to facilitate the development of strategies to strengthen committee effectiveness in the following year. The subsequent information provides a summary of the 2014-2015 survey results.

Table 1: <i>Committee Effectiveness Behaviors</i>	Almost Always	Often	Sometimes	Seldom
COLLABORATIVE: Sharing, inclusive, open to input, respectful of diverse opinions, characterized by meaningful dialogue	71.4%	21.4%	7.1%	0.0%
TRANSPARENT: Open, easy to understand, clearly defined, characterized by effective and meaningful communication with the College community	42.9%	42.9%	14.3%	0.0%
EVIDENCE-BASED: Reliant upon relevant, accurate, complete, timely qualitative and/or quantitative information, not based solely on assertions, speculations, or anecdotes	57.1%	28.6%	14.3%	0.0%
EFFECTIVE: Working properly and productively towards the committee's intended results	50.0%	42.9%	7.1%	0.0%
EFFICIENT: Performing well with the least waste of time and effort, characterized by serving the committee's specified purposes in the best possible manner	7.7%	76.9%	7.7%	7.7%

Participation Rate was 70% of the 20 members

Table 1 indicates that 46.4% of the time the committee almost always exhibits effective committee interactive behaviors with the highest categories being collaborative and evidence-based. This is followed by 42.0% of the participants suggesting that the committee exhibits the effective interactive behaviors often with efficiency, effectiveness and transparency making up the majority of the assessment category.

Over 90% of the committee members that participated indicated:

- They felt comfortable sharing ideas, felt that they were treated with respect and have sufficient opportunity to provide input.
- The quality of access to information, meeting space location and resources to conduct the committee were rated highly favorable (good/very good).
- The committee operates effectively

Over 80% of the committee members that participated indicated that the quality of communication within the committee and to the constituency was rated highly favorable (good/very good).

The highlighted **accomplishments** included the creation of the comprehensive or annual review templates, updated the Program Department Review Handbook and implemented the new calendar.

The **suggestions for improvement** included providing new committee member training and mentorship, ensure that all documents are sent prior to the meetings and increase college-wide communication.