

## College SCORECARD Key Performance Indicators

Goal	Key Performance Indicator (KPIs)	Source of Informaiton/Data (Metric)
<b>STUDENT SUCCESS</b>		
	Number of AA/AS Awards Conferred	MIS-IPEDS Reporting Oct-November
	Number of CTE Certificates Conferred	MIS-IPEDS Reporting Oct-November
	Transfer Volume (UC, CSU & Private)	Chancellor's Office Special Reporting
	Transfer Rate (Student-Right-To-Know)	Chancellor's Office Special Reporting
	Successful Course Completion Rate	Chancellor's Office DataMart & Datacube
	- <b>On-Line</b> Successful Course Completion Rate	CCCD DataCude (Success & Retention)
	- <b>Site-Based</b> Successful Course Completion Rate	CCCD DataCude (Success & Retention)
	- <b>Telecourse/Cable</b> Successful Course Completion Rate	CCCD DataCude (Success & Retention)
<b>ACCESS, PERSISTENCE &amp; RETENTION</b>		
	Fall-to-Spring Persistence Rate	CCCD ODS Extract & Processing
	Course Retention Rate	Chancellor's Office DataMart & Datacube
	Basic Skill Retention Rate	Chancellor's Office DataMart & Datacube
	- <b>Math</b> Progression/Persistence Study (2 Levels below)	Chancellor's Office DataMart
	- <b>English</b> Progression/Persistence Study (2 Levels below)	Chancellor's Office DataMart
	- <b>ESL</b> Progression/Persistence Study (2 Levels below)	Chancellor's Office DataMart & CCC Research
	Subsequent Success of Basic Skills (CCC TBD)	CCCD DataCube (Success & Retention)
<b>INNOVATION</b>		
	Number of Fully On-Line Programs	Office of Instruction & Curriculum Committee
	Number of Technology-mediated Instructional Programs	Office of Instruction & DL Office & OLIT
<b>PARTNERSHIPS</b>		
	Number of Partnerships	Contract Ed/OLIT/Foundation Offices
	Number of Articulation Agreements	Office of Instruction & Articulation Officer
	Amount of Grant Revenue Received	Grants Office (Annual Unit Review)
<b>CULTURE OF PLANNING, EVIDENCE &amp; INQUIRY</b>		
	Overall Staff Governance Rating	Spring Staff Services Survey (TBD)
	Number of Data-driven Events	Committee Meetings & All-College & Presentations
	Program Review Completion Rate	Office of Instuction (Program Review Committee)
	Overall Student Satisfaction Rating	SLO-SSO-AUO Annual Survey
	SLO Assessments (Program/Department/Wing/Institutional)	SLO/Seaport Report - SLO Coordinator
	Service Area Outcomes Assessments (Department/Wing/Institutional)	SLO/Seaport Report - SLO Coordinator
<b>GROWTH &amp; EFFICIENCY</b>		
	Fill Rates (Course & College Level)	CCCD DataCude (Enrollment & Productivity)
	Load (WSCH/FTEF)	CCCD DataCude (Enrollment & Productivity)
	Percent within reported FTES Target	CCFS 320 Report & Established Target
	Number of Programs for Underrepresented Student Groups	Office of Instruction & Student Services
	Number of Technology-mediated Professional Development Trainings	College Professional & Leadership Committee